



General terms of business conditions **Aqualilypad** **Zimmermann-Gollut**, located in Gümligen, Switzerland

1. Order

All orders are binding. Within Switzerland, a flat rate of CHF 35.- will be charged for shipment. For foreign deliveries, individual shipment costs will be charged, these amount to between CHF 35.- to CHF 70.-

It is in your own interest to provide the correct delivery address incl. telephone number. We cannot be held responsible for any delivery delays or non-deliveries due to incorrect address information.

2. Rates

Rates are published in Swiss Francs (CHF) for deliveries within Switzerland. For deliveries within Europe the published rates apply, plus transportation costs as to legal export terms.

3. Payment

Payments can be made by the official credit cards VISA, Master Card or Postfinance.

4. Exchange / Return of merchandise

We guarantee deliveries of impeccable, new products. Any products can be returned by post within 14 days after date of delivery in unused condition and in the original packing. Any damage due to delivery must be notified within 48 hours after receipt by E-Mail. Any compensation due to false illustration, description, rates or late deliveries are not acceptable. No exchange is granted for products, which have been fabricated to personal wishes regarding design, format or printing of the pads.

Rates and design of products are subject to change. Swiss law applies.

5. Privacy protection

We guarantee not to provide personal data to third parties. All personal data will be handled confidentially. Any data necessary for the execution of the order can be handed on to involved organisations.

6. Security

Your credit card details will be encrypted with the established SSL technology. Any online transaction will be authorized by the designated credit card company. On your credit card

account, purchases are visible on „Six payment service“. Your credit card number will not be stored by us.

7. Reservation of proprietary rights

The delivered articles remain our propriety until full payment has been received.

8. Liability

Aqualilypad Zimmermann-Gollut can not be held responsible for accidents of any kind related to Aqualilypad products.

9. Jurisdiction and final provisions

- a) In case of any lawful disputes, Swiss law applies.
- b) Place of jurisdiction is 3000 Bern, Switzerland

These general terms of business conditions are dated November 25th. 2016